



PATENT
Customer No. 32,127
Attorney Docket No. 03-1020

IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Craig L. REDING et al.) Group Art Unit: 2641
)
Application No.: 10/720,870) Examiner: William J. Deare. Jr.
)
Filed: November 24, 2003) Confirmation No.: 5161
)
For: METHODS AND SYSTEMS FOR A)
CALL LOG)

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U.S. Patent and Trademark Office
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Alexandria, Virginia 22314

Sir:

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached SB/08.

Copies of the listed documents are attached.

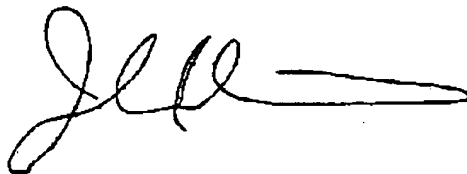
Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2347.

Respectfully submitted,



By:

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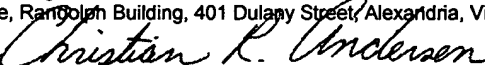
Date: February 8, 2006

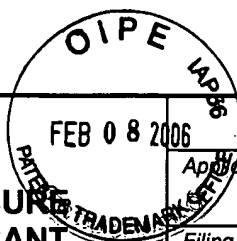
Information Disclosure Statement

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(Christian R. Andersen)



IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/720,870
				Filing Date	November 24, 2003
				First Named Inventor	Craig L. REDING
				Art Unit	2641
				Examiner Name	William J. Deare. Jr.
Sheet	1	of	6	Attorney Docket Number	03-1020

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No. ¹	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
		US-4,540,850	09-10-1985	Herr et al.	
		US-5,327,486	07-05-1994	Wolff et al.	
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		US-5,631,904	05-20-1997	Fitser et al.	
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		US-6,192,123 B1	02-20-2001	Grunsted et al.	
		US-6,219,413	04-17-2001	Burg	
		US-6,226,374 B1	05-01-2001	Howell et al.	
		US-6,301,609	10-09-2001	Aravamudan et al.	
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		US-6,371,484		Yuan	

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		US-6,442,245		Castagna et al.	
		US-6,470,079		Benson	
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Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁶
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				
		EP 0818908 A3	01-14-1998			
		JP 2000-270307	09-29-2000			

**INFORMATION DISCLOSURE
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NON PATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation ⁶
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		"FAQ Premium Home Answer" eVoice, http://content.evoice.com/wcs/signUp/FAQ_premHA_s01.htm	
		"Voice-ASP, White Paper Technology & Processes," eVoice, December 13, 2000	
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Examiner Signature		Date Considered	
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Sheet	6	of	6	<i>Attorney Docket Number</i>	03-1020

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